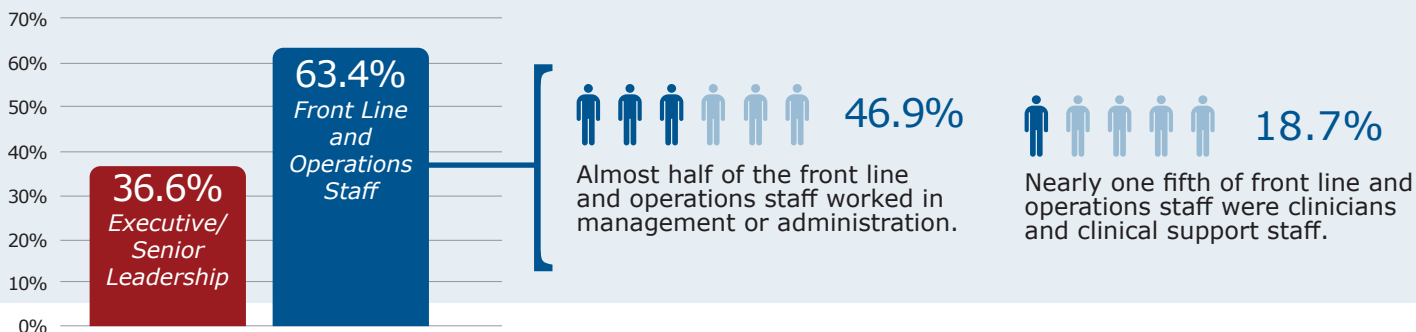
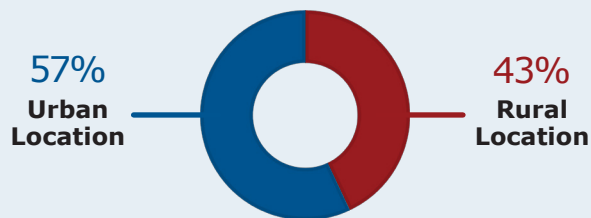
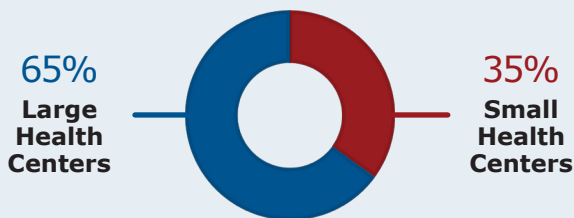


## BACKGROUND ON ASSESSMENT

Health Centers were assessed for their training and technical assistance (TTA) needs in Fall 2021. The results inform increased coordination, development and delivery of assistance to health centers while raising awareness of pressing needs. The National Association of Community Health Centers (NACHC) administered the assessment on behalf of the Health Resources and Services Administration (HRSA) and their 21 [National Training and Technical Assistance Partners \(NTTAPS\)](#).

## RESPONDENTS BY TYPE

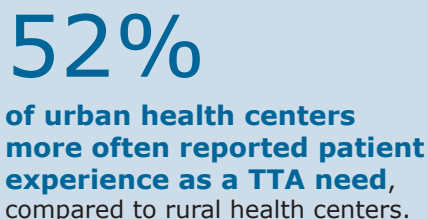


## TTA NEEDS

### Top TTA Needs By Topic:



### TTA Needs by Geography:



# Top TTA Needs by Specific Topic

## WORKFORCE EXPERIENCE AND DEVELOPMENT



TTA Topic	Specific TTA Need
Leadership	Empowerment of health center staff
Recruitment and Retention	Improving job satisfaction and well-being of staff
	Developing a comprehensive staff retention plan

## ACCESS AND AFFORDABILITY



TTA Topic	Specific TTA Need
Outreach and Enabling Services	Developing outreach programs or partnerships that address health disparities
	Development of outreach services, such as community health workers, to address chronic diseases or conditions
	Evaluation of outreach programs

## QUALITY, PATIENT CARE, AND SAFETY



TTA Topic	Specific TTA Need
Data Collection and Use	Leveraging use of data to guide/inform clinical quality, operational and financial improvement
	Collection and use of enabling services data and patient-level data on social determinants of health
General Patient Care and Safety	Expansion of telehealth delivery provision

## EMERGING ISSUES: Top TTA Needs Leaders Anticipate in the Future

Emergency Preparedness

Funding

Workforce