Skill: Utilize advanced technology concepts beyond EHRs to optimize management of clinical functions

<table>
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<th>Level</th>
<th>Behavioral Examples</th>
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| 5-Expert | • Create new and innovative approaches to leveraging technology to optimize management of clinical functions  
          • Lead clinical team in ultimately utilizing “big data” techniques to advance optimal care quality and true Population Health  
          • Demonstrate Skilled behaviors |
| 4-Skilled | • Lead the clinical team in promoting and utilizing advanced Electronic Health Record-related technology  
          o Health Information Exchanges (HIEs)  
          o Data warehouses  
          • Lead clinical team in optimizing use of EHR and taking advantage of all related data-driven opportunities (analysis, etc.)  
          • Demonstrate Applied behaviors |
| 3-Applied | • Can use main functions of the center’s EHR system to retrieve patient data and document assessments/interventions  
           • Guide clinical team in successfully addressing operational issues regarding the health center’s EHR system  
           • Guide staff in helping patients/families appropriately use online tools as part of care plans (including provider/patient communication via secure technologies)  
           • Drive efforts to leverage technology to improve patient care |
| 2-Basic | • Understand advanced technology concepts beyond EHRs (such as HIEs and data warehouses)  
         • Understand advantages of, and issues regarding, EHRs and their selection/implementation  
         • Understand potential consumer applications enabling patients/families to access health and intervention information online |
| 1-Learning | • Aware of the existence of EHRs in a clinical environment  
           • Aware of the existence of HIEs and data warehouses |